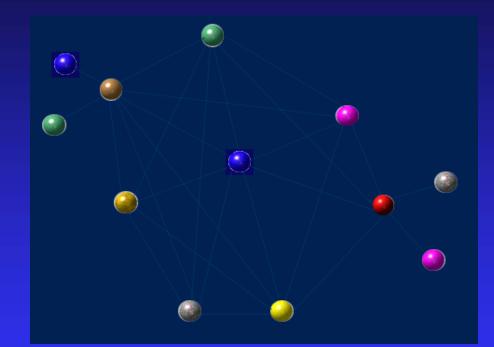
# Coevolution of knowledge networks and 21<sup>st</sup> century cyberinfrastructure



#### **Noshir Contractor**

Professor, Departments of Speech Communication & Psychology Co-Director, Age of Networks, Initiative, Center for Advanced Study Director, Science of Networks in Communities -National Center for Supercomputing Applications University of Illinois at Urbana-Champaign nosh@uiuc.edu





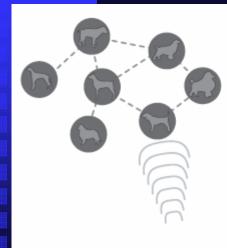




- 1. Turn on power & set MODE with MODE button. You can confirm the MODE you chose as the red indicator blinks.
- 2. Lamp blinks when (someone with) a Lovegety for the opposite sex set under the same MODE as yours comes near.
- FIND lamp blinks when (someone with) a Lovegety for the opposite sex set under different mode from yours comes near. May try the other MODES to "GET" tuned with (him/her) if you like.



#### Social "Petworking" – Reported in Wired, April 11, 2005



#### SNIF: Social Networking in Fur

Group: Noah Fields, Jonathan Gips, Philip Liang, Arnaud Pilpré

Why

#### What

1. leash up

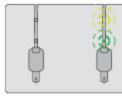
We present a system that allows pet owners to interact through their pets' social networks. Inexpensive, unobtrusive hardware can be affixed to pet collars and paraphernalia in order to augment pet-to-pet, pet-to-owner, and owner-to-owner interactions. SNIF devices aggregate pertinent environmental, social, and individual information that can be broadcast or addressed to other participating community members.

Pets already function as social devices. Walking a dog in the park can lead to conversations that one might not otherwise have. Pets function as active icebreakers that will go up to anyone without any notion of social inhibition. Furthermore, pet-owners love buying products for their pets: sweaters, leashes, collars, toys, dishes, and beds. These items provide a set of rich interactions that can be brought into the digital world.

# 2. walk

While you are on your walk, your collar keeps an eve out for your pals.

4.friend!



When you are back at your house, you can keep an eve on your companions. When one of your pals goes out to play, their collar tones are displayed on your leasht

#### How

The SNIF starter kit includes a leash and collar as well as membership in the online community.

SNIF collars contain an LED display, an IR transceiver, and various sensors such as accelerometers and digital thermometers. They function as output devices that display personalized "collar tones" when the pet comes in proximity to another pet. They serve as input devices that sense activity levels, microclimate conditions, and other pets' presence.

The SNIF leash contains a two-way RF device, such as the Ambient Devices platform, and serves multiple purposes in the SNIF system. When attached to a

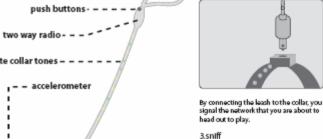
pet's collar, it can upload information from the collar to the SNIF servers. When disconnected, the leash functions as an ambient device that displays real-time information, which is streamed from the SNIF servers, relevant to the pet and pet owner. For example, the leash displays the "collar tones" of frequently encountered pets that are going out for a walk. It may also give an indication of the general pet-walking index.

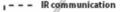
The online community portion of SNIF allows pet-owners to set privacy preferences, communicate with other pet owners, arrange pet outings, and customize the ambient information that their SNIF leashes display.

#### Extensions

Pet toys that serve as tangible interfaces for the pet. Degrees of separation between pets that changes as they interact. Remote monitoring of pet's activity. Local RF detection to display degrees of separation from the other pets in the vicinity.







remote collar tones







# **Aphorisms about Networks**

#### Social Networks:

Its not what you know, its who you know.

Cognitive Social Networks:

Its not who you know, its who they think you know.

Knowledge Networks:

Its not who you know, its what they think you know.



# **Cognitive Knowledge Networks**

lt's not who you know. It's what who you know knows.

There's research. And then there's research written by the world's top analysts and strategists. The leading industry authorities on everything from K2B and healthcare to investing in the Pacific Rim. Bottom line? The only people who should be gaiding your investment decisions are the people who are truly "in the know." Who measure success one investor at a time. More your money. Get well connected,

#### Well Connected MORGAN STANLEY DEAN WITTER

nsdw.com

Source: Newsweek,

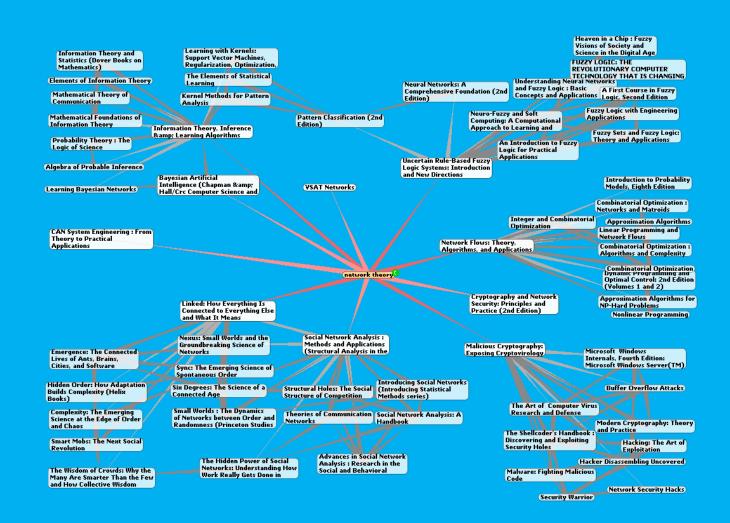
December 2000

\*Service: Institutional Venezia: Describer 1999. Morgan Stanley Dean Willin and Well Connected are service marks of Vengan Stanley Dean Nither & Do Services are interval through Dean Willin Reprotective: Unity on Stanley & Oo. Incorporated and Mergan Stanley Dean Villee Veneziae. Increases SPC: Or 2010 Dean Willin Reyrolds for Connected and Stanley Stanley Stanley Dean Villee Veneziae. In Connected and Stanley Dean Villee Veneziae.



#### Amazon Purchase Network of Books on "Network Theory"

#### http://www.touchgraph.com - TouchGraph AmazonBrowser V1.01 - Microsoft Internet Explorer



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### TECLab/SONIC Projects on Enabling Networks

- Networks to enable Cyberinfrastructure, NCSA/NSF
- Emergency Response Networks, NSF-ITR
- Transnational Immigrant Networks, *Rockefeller Foundation*
- Economic Justice Networks, *Rockefeller Foundation*
- Communities of Practice Networks, *Procter & Gamble*
- Food Safety Networks, UIUC Cross-Campus Initiative & John Deere
- Global Supply Chain Infrastructure, Vodafone



### Science and Engineering Cyberinfrastructures



# Geosciences Cyberinfrastructures



NEESarid

**SEEK:** The Science Environment for Ecological Knowledge



### Multidimensional Networks Multiple Types of Nodes and Multiple Types of Relationships



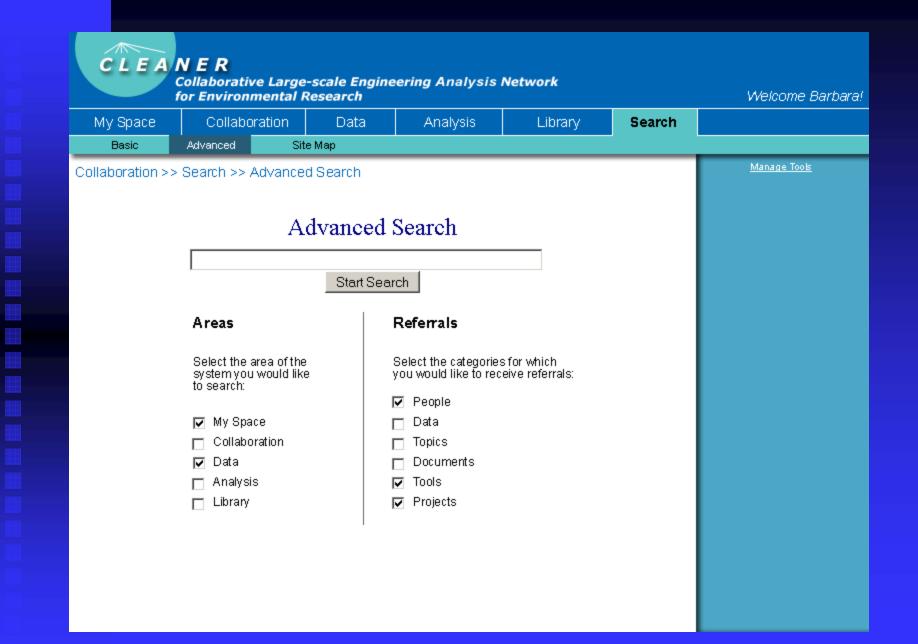
### **Testbed Communities: Partners**

 Collaborative for Large-scale Engineering Analysis Network for Environmental Research (CLEANER)

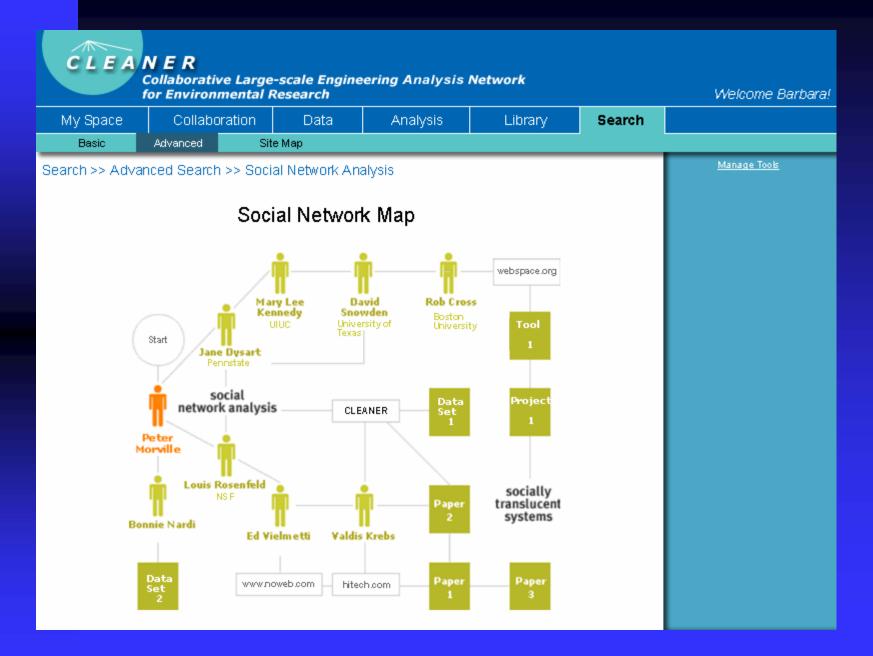
Tobacco Systems Integration Grid (Tobacco SIG)

 Social Network Analysis Cyberinfrastructure (SNAC)

	CLEANER Collaborative Large-scale Engineering Analysis Network for Environmental Research Welcome Barbara!								
My Space	Collaboration	Data	Analysis	Library	Search				
My Account	My Groups	My Communities	My Notebooks						
My Space	My Space My Space								
	<b>nts</b> <u>Analysis Tool</u> has t LEANER portal! (Jar		New Group Memb Three (3) new mem community since la						
Recent Forum Activities			Recent Documents						
The following posts may be of interest to you: <u>CLEANER Portal Design: posted by Liu</u> Most read thread: <u>CLEANER Management Plan</u> Most recommended solution: <u>CLEANER Future</u> Most active member: <u>Barbara Minsker</u>			<u>CLEANER_Video_Conference.pdf</u> <u>CLEANER Management Plan.doc</u>						
Recent Data Activities			Sensor Status						
The following new data sets may be of interest to you: <u>Real-time Hydrological Data Sets From</u> <u>Mississippi River</u> Total data subscriptions available: 10 Total models in the community: 130			Up: <u>150 sensors</u> have been up for 30 days. Down: <u>3 sensors</u> are down for 2 hours.						



CLEA	Welcome Barbara!					
My Space	Collaboration	Data	Analysis	Library	Search	
Basic	Advanced Sit	tе Мар			1	
Collaboration >>	Manage Tools					
	Relevant People 💷 🖂					
	Based on your search, you might be interested in the following people:					
Dis	Scott Rayder					
Dr	aft Action Plan for	Reducing Mi	tigating and Cor	ntrolling Hypoxia	l	Paul L. Kelly
	the Northern Gulf o				•	Robert Stickney
H	Robert Twilley					
Notice of Availability and Request for Comment on Draft Plan of Action for Reducing Mitigating< HTML, Saturday October 14 2000 10:52 PM						Social Network Map
<u>ens</u> <i>HTML</i> , Monday September 29 2003 1:13 PM						
<u>Chesapeake Research Consortium Publications</u> <i>HTML</i> , Tuesday January 14 2003 6:28 PM						
<u>St</u> Hi						



#### Demo of multidimensional network

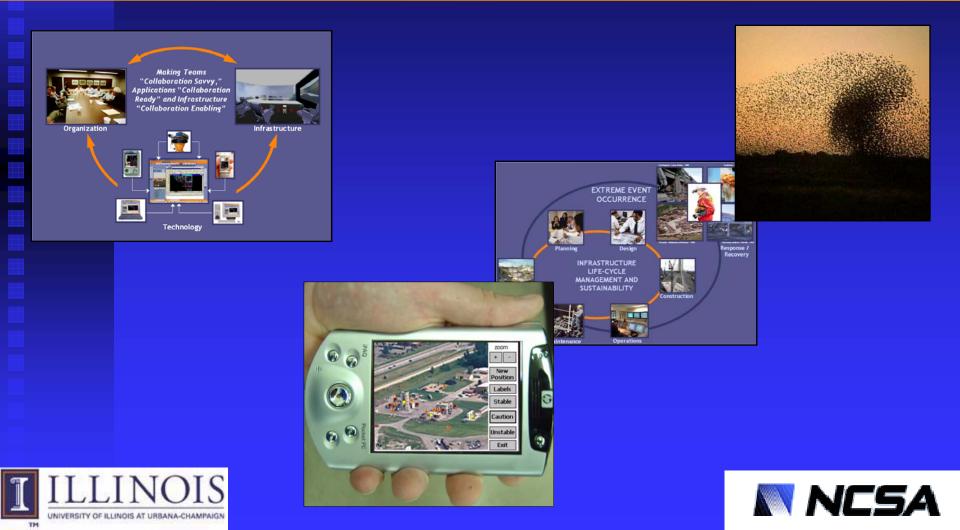
### TECLab/SONIC Projects on Enabling Networks

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- Transnational Immigrant Networks, *Rockefeller Foundation*
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- Food Safety Networks, UIUC Cross-Campus Initiative & John Deere
- Global Supply Chain Infrastructure, Vodafone



# ICT Support in Emergency Management Networks

Drawing Analogies from Natural Systems



### **Natural System: Honey Bees**



ENTOMOLOGY: Learning from natural robust societies.

Successful systems (evolution time)

Ant - based models have successfully been applied to solve optimization [Dorigo, 1996; Botee, 1999] and networking [Bonabeau, 2000] problems, among others.

Bees' setting and objectives in foraging [Seeley, et al. 1991] resembles disaster relief response scenario (collective decision-making).

### **Problem: Information Overload**

 Hundreds or Thousands of first responders operate sharing couple of voice channels (radio, cell-phones) [Domel, 2001]



http://www.hollandsentinel.com/images/031503/Borculofire4.jpg

If technology provides a mean to enhance delivery and media of information, we envision this problem would increase

### **Information Overload: Ants**

Analogy (Ants' alarm propagation)

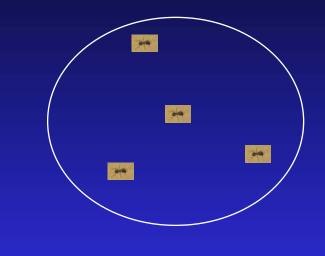
Division of Labor; each ant "has" a threshold for each stimulus (pheromone).

When stimulus is greater than threshold the ant will be on "alarm" mode.

Centels ants detects a hazard and release "alarm" pheromone (volatile).

Each pheromone release will last for a limited time; seconds or minutes.

The heterogeneous response to alarm pheromone avoids all ants react immediately (good or bad?).

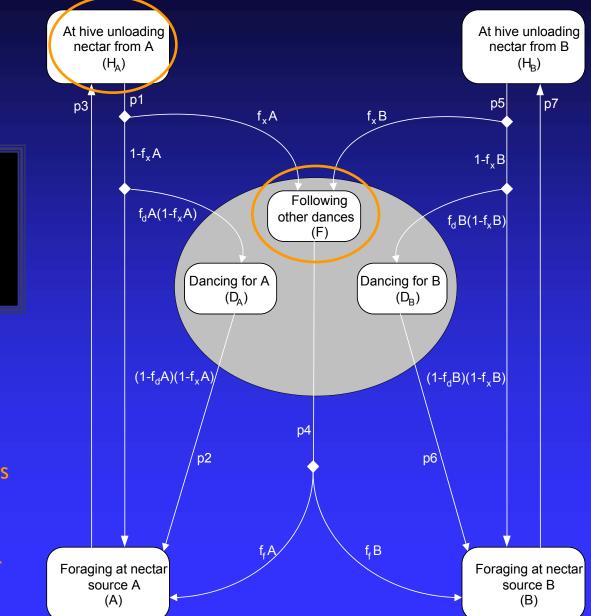


#### Idea:

Actors will propagate information received only if the stimulus, i.e., "quality of information", is greater than his/her threshold for that type of information.

Avoiding cascading effect; controlling information overload.

### **Natural System: Honey Bees**



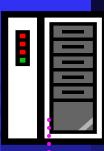
Honey Bees (*Apis melifera*) Foraging Model [Seeley, 1991]

The system evaluates ALL the information, though individuals evaluate only partial information

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INTERACTION NETWORKS

Non Human Agent to Non Human Agent Communication





Non Human Agent (webbots, avatars, databases, "push" technologies) To Human Agent

Publishing to knowledge repository

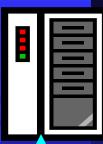
Retrieving from knowledge repository



Human Agent to Human Agent Communication



#### COGNITIVE KNOWLEDGE NETWORKS



Non Human Agent's Perception of Resources in a Non Human Agent



Human Agent's Perception of Provision of Resources in a Non Human Agent

> Non Human Agent's Perception of what a Human Agent knows



Human Agent's Perception of What Another Human Agent Knows



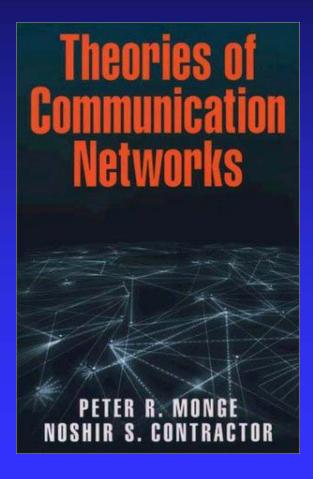
	Human A	Human B	Human C	Non Human Agent X	Non Human Agent Y
Human A					
	Huma	in to Huma	n	Human to I	Non
Human B	Intera	ctions and		Human Int	eractions
	Perce	ptions		and Percep	tions
Human C					
×					
Non Human					
Agent X	Non H	luman to		Non Hum	an to Non
Non Human	Huma	n Interactio	ns	Human In	teractions
Agent Y	and Pe	rceptions		and Perce	otions



WHY DO WE CREATE, MAINTAIN, DISSOLVE, AND **RECONSTITUTE OUR COMMUNICATION AND KNOWLEDGE NETWORKS?** 



#### Monge, P. R. & Contractor, N. S. (2003). Theories of Communication Networks. New York: Oxford University Press.





### Why do actors create, maintain, dissolve, and reconstitute network links?

- Theories of self-interest
- Theories of social and resource exchange
- Theories of mutual interest and collective action

- Theories of contagion
- Theories of balance
- Theories of homophily
- Theories of proximity
- Theories of co-evolution

#### Sources:

- Monge, P. R. & Contractor, N. S. (2003). Theories of Communication Networks. New York: Oxford University Press.
- Contractor, N. S., Wasserman, S. & Faust, K. (in press). Testing multi-theoretical multilevel hypotheses about organizational networks: An analytic framework and empirical example. Academy of Management Review.



Co-evolution of knowledge networks and 21<sup>st</sup> century organizational forms

NSF KDI Initiative 1999-04. PI: Noshir Contractor, University of Illinois.

Co-P.I.s: Monge, Fulk, Bar (USC), Levitt, Kunz (Stanford), Carley (CMU), Wasserman (Indiana), Hollingshead (Illinois).

Three dozen industry partners (global, profit, non-profit):

Boeing, 3M, NASA, Fiat, U.S. Army, American Bar Association, European Union Project Team, Pew Internet Project, etc. Public Goods / Transactive Memory

Allocation to the Intranet
Retrieval from the Intranet
Perceived Quality and
Quantity of Contribution to
the Intranet

#### **Transactive Memory**

- Perception of Other's Knowledge
- Communication to Allocate Information

Communication to Retrieve Information

#### Inertia Components

- -Collaboration
- -Co-authorship
- -Communication

### Social Exchange

 Retrieval by coworkers on <u>other</u> topics

<u>Proximity</u>

-Work in the same location



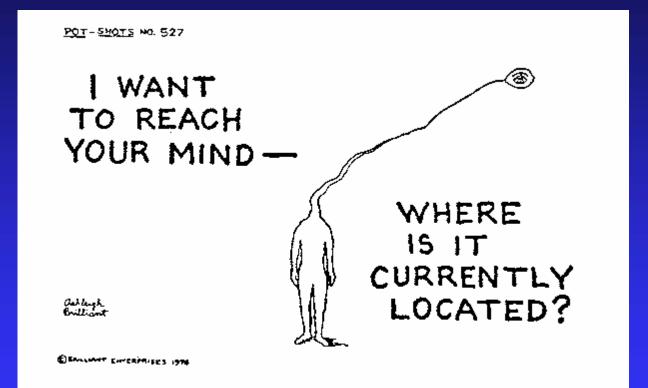
### Motivation for Information Retrieval in Knowledge Networks 1. Social Communication 0.144 2. Perception of Knowledge & Communication to Allocate 0.995 0.972 3. Perception of Knowledge & Provision 4. Perception of Knowledge, Social Exchange, & Social Communication 0.851 5. Perception of Knowledge, Proximity, & Social Communication

0.882

### **3D Implications for Enhancing Networks**

- Discovery: Effectively and efficiently foster network links from people to other people, knowledge, and artifacts (data sets/streams, analytic tools, visualization tools, documents, etc.). *"If only CECCR knew what CECCR knew."*
- Diagnosis: Assess the "health" of knowledge networks in terms of scanning, absorptive capacity, diffusion, robustness, and vulnerability to external environment
- Design or re-wire networks using social and organizational incentives (based on social network research) and network referral systems to enhance evolving and mature communities.

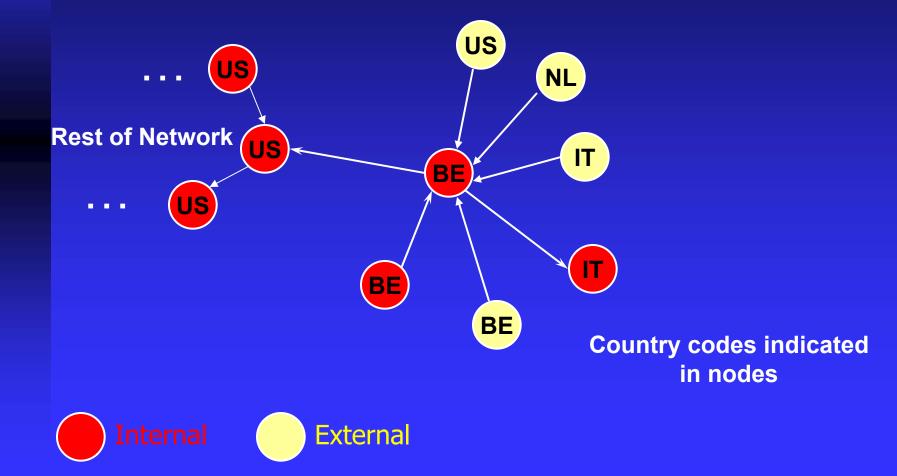
# **Discovery - IKNOW Demo**



## http://iknow.spcomm.uiuc.edu Use courtesy logins and passwords provided on the website

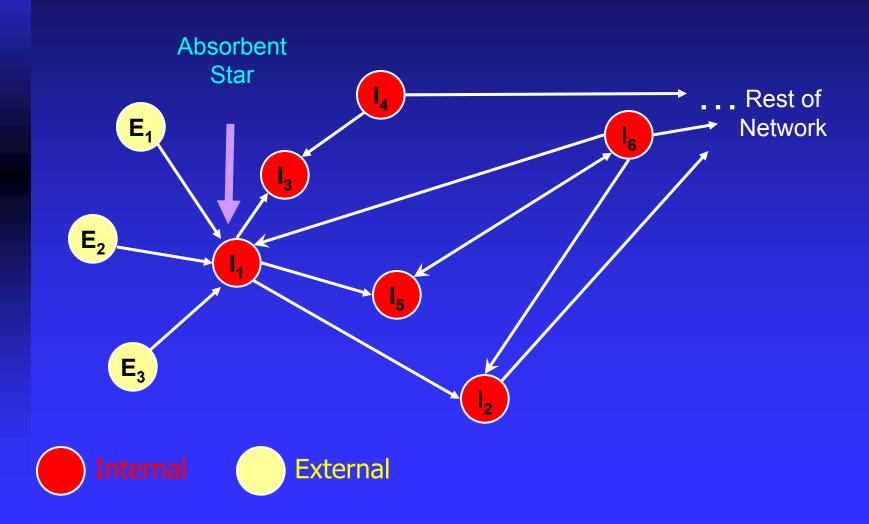
# **Diagnosis - Scanning**

#### Scanning from many sources (such as countries)



# **Diagnosis - Absorbent Star**

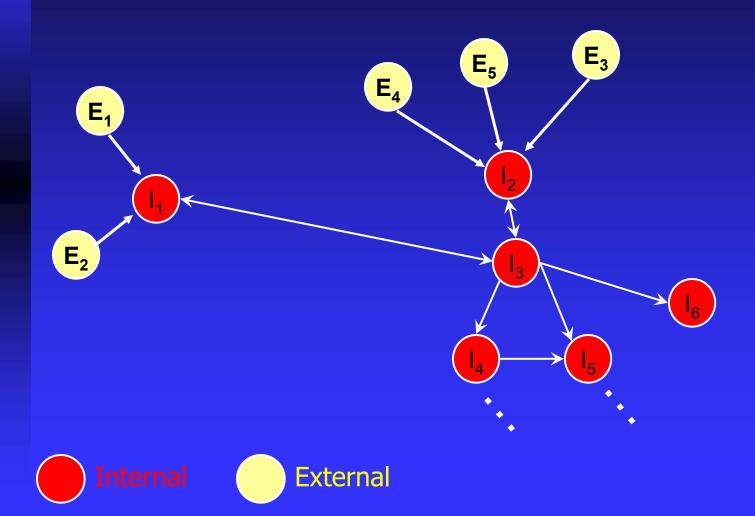
#### Absorbent star links external experts to internal network



# **Diagnosis - Diffusion** Internal cluster not connected to the rest of the internal network E<sub>1</sub> E<sub>3</sub> E<sub>2</sub> **|**⊿ **Rest of Network** $I_5$ Isolated Internal Pocket External

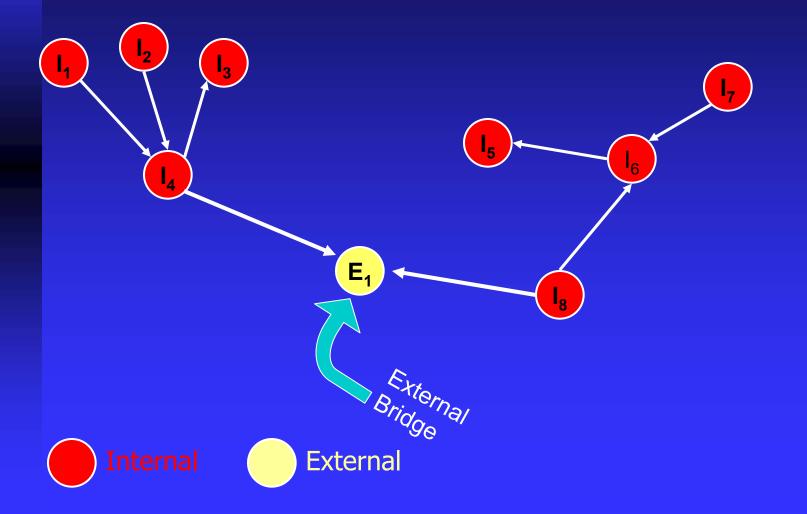
# **Diagnosis - Robustness**

### Internal network not robust to loss of I<sub>3</sub>



# **Diagnosis - Vulnerability**

#### Internal network vulnerable to external expert $E_1$



Design

### Design "small world" external networks for exploration of disruptive technologies

### Design "dense" external networks for exploitation of existing technologies

Design "star" external networks for mobilization of incremental, non-disruptive technologies

### Summary

- The Lovegety and SNIF underscore 21<sup>st</sup> century aspirations for more effective networking.
- Recent advances in cyberinfrastructure development provides the technological capability to more effectively leverage our networks.
- Recent advances in communication networks research provides important insights into the social and organizational motivations that explain how we leverage our networks.
- We are poised for the design, development, and deployment of large scale socio-technical network referral systems as part of the next generation public health cyberinfrastructures.



### Science of Networks in Communities <u>nosh@uiuc.edu</u> <u>www.uiuc.edu/ph/www/nosh</u>





